



Amada Miyachi, a global company, part of the Amada group is a market leader in developing, manufacturing and servicing systems, products and components for Laser Welding, Laser Marking, Resistance Welding and Hot Bar Bonding. **Amada Miyachi Europe, location Mildenhall, UK** is currently looking for a

Field Service Engineer – Northern Europe

who will take responsibility for installing and servicing equipment, onsite training and handling of customer inquiries related to resistance welding, laser welding or marking applications. Your role includes start-up, coordination, incident elimination, maintenance, repair and technical customer support, increasingly through remote maintenance via Internet.

Day-to-day tasks:

- Install, align and service Resistance Welding, Laser Welding and Laser Marking workstations with PLC and motion control hard and software
- Make changes to PLC and motion control programs
- Give customers comprehensive technical support from our office as well as on site
- Train customers in the use and maintenance of our products and systems
- Answer telephone inquiries regarding operation, maintenance and applications
- Service and calibrate Resistance Welding, Laser Welding and Laser Marking equipment
- Write field visit and customer inquiry reports
- Travel significantly within the Northern European Region.

Minimum requirements:

- A suitable qualification in engineering (e.g. materials, physics, chemistry or related discipline)
- A good understanding of the correlation between electronics and mechanics
- Software programming skills and proven programming experience for industrial control equipment
- European language skills would be an advantage
- Team working ability and ability to build relationships with clients quickly
- Enthusiastic and self-motivated, ability to work alone and under pressure
- Strong understanding of Customer service with high standards and values
- Good practical electrical and mechanical troubleshooting skills
- Ability to communicate in all situations at all levels of an organisation
- Entitlement to work within Europe and with a full driving licence.

If you are interested in this position, please send an E-Mail with your full application to Ms. Astrid van Vliet (HR Manager) at humanresources@amadamiyachi.eu www.amadamiyachieurope.com