



**AMADA MIYACHI EUROPE**

Amada Miyachi, a Global company, part of the Amada group, is a market leader in developing, manufacturing and servicing systems, products and components for Laser Welding, Laser Marking, Resistance Welding and Bonding. **Amada Miyachi Europe B.V. located in Helmond, the Netherlands** is currently looking for a

## **Field Service Engineer - Laser**

who will take responsibility for installing and servicing laser- and systems equipment, onsite training and handling customer inquiries related to laser welding or marking applications. Your role includes start-up, coordination, incident elimination, maintenance, repair and technical customer support, increasingly through remote maintenance via Internet.

### **Day-to-day tasks:**

- Install, align and service Laser Welding and Laser Marking workstations with PLC and motion control hard and software
- Make changes to PLC and motion control programs
- Give customers comprehensive technical support from our office as well as on site.
- Train customers in the use and maintenance of our products and systems
- Answer telephone inquiries regarding operation, maintenance and applications
- Service and calibrate Laser Welding and Laser Marking equipment
- Write field visit and customer inquiry reports (in English)
- Travel significantly within Europe and occasionally overseas (total travelling ca. 75%).

### **Minimum requirements:**

- Bachelor degree in engineering (e.g. electronics, mechatronics, laser technology and photonics)
- A good understanding of the correlation between electronics and mechanics
- Software programming skills and proven programming experience for industrial control equipment
- Able to travel domestically and internationally on short notice and willing to travel (also international) and work outside office hours
- Solid English skills, both oral and written. German and/or Dutch is an advantage
- Team working ability and ability to build relationships with clients quickly
- Analytical and good practical electrical and mechanical troubleshooting skills
- Proficient computer skills (incl. Microsoft Office)
- Ability to work independent
- Living in the Eindhoven region
- Entitlement to work within Europe and with a full driving licence

If you are interested in this position, please send an E-Mail with your full application in English to our HR Manager Astrid van Vliet at [humanresources@amadamiyachi.eu](mailto:humanresources@amadamiyachi.eu)

[www.amadamiyachieurope.com](http://www.amadamiyachieurope.com)